

CARING FOR YOUR FINE WOODARD FURNITURE

	Cleaning & Maintenance	Removing Stains, Mildew, Etc.	Insect Repellents & Suntan Lotions	Special Instructions
IRON FRAMES	Clean with warm soapy water. Damage to the paint finish may cause corrosion; touch up with paint immediately. To maintain the gloss on non-textured finishes, protect with a fine automotive wax.	Woodard's multi-step finishing process results in a stain-resistant finish. Severe stains may require light sanding and touch-up painting.	The finish on Woodard furniture is formulated and baked on to make it highly resistant to repellents and lotions. However, to avoid discoloration, clean metal parts of these products frequently.	Frame finish touch-up instructions: When covering small spots of surface rust, clean area by sanding lightly and wipe immediately to prevent rust. When preparing scratched areas for touch-up painting, rub lightly with fine steel wool to smooth the surface and improve paint adhesion. Apply thin coats of touch-up paint and allow ample drying time between coats. Frame finish
ALUMINUM FRAMES	Clean with a solution of warm water and mild soap. Use a fine automotive wax to maintain the gloss on non-textured finishes.	Woodard's multi-step finishing process results in a stain-resistant finish. Severe stains may require light sanding and touch-up painting.	The finish on Woodard furniture is formulated and baked on to make it highly resistant to repellents and lotions. However, to avoid discoloration, clean the frame as soon as possible after the exposure.	touch-up instructions: When using touch-up paints, please follow instructions and cautions on product labels. If covering scratches, rub lightly with fine steel wool to smooth the surface and improve paint adhesion. Apply thin coats of touch-up paint and allow ample drying time between coats. DO NOT USE solvents,
TEMPERED GLASS TABLE TOPS	Clean regularly with a soft cloth, a mild detergent and warm water. Buff dry with a clean, lint-free cloth.	See Cleaning and Maintenance Instructions.	See Cleaning and Maintenance Instructions.	scouring agents, carbon tetrachloride, undiluted bleach, janitorial cleansers or gasoline.

Woodard
2022

Warranty

**3 Year
Woven**

**15 Year
Aluminum**

**15 Year
Iron**



Hospitality:

**Cushions 1 Year
Aluminum & Iron 5 Year
Woven 3 Year**

WOODARD'S CONSUMER PROTECTION PLUS

Woodard™

LIMITED WARRANTY

WHAT IS COVERED: item(s). Please note that it is at Woodard's discretion as to whether we warrant to you, the original purchaser that with the exceptions the original defective piece is required to be sent back or not. stated below, the furniture you have selected is free from defects in material and workmanship. Straps, slings, and cushions discontinued, we reserve the right to substitute the defective frame, sling or cushion in a similar style or color at our option. discoloration, mildew resistance or stretching.

HOW LONG DOES COVERAGE LAST: seepage may appear when used outdoors, mainly in the joints and crevices. This seepage is normal and is not covered under warranty.

This limited structural warranty lasts for a period of fifteen (15) years Regular maintenance (e.g. cleaning the furniture, touching up nicks for Aluminum and Iron and three (3) years for Woven from the date and scrapes) must be exercised.

of delivery of the furniture to you ("Warranty Period"). Coverage **TO OBTAIN SERVICE** - terminates if you sell or otherwise transfer the furniture or have Any claim under this warranty should be initiated within the unauthorized repairs or alterations done to the furniture during Warranty Period by contacting the dealer where the item(s) were the warranty period. Products approved for use in commercial originally purchased. A copy of the original sales receipt as well as applications will be covered under the current Hospitality Warranty the original order placed with Woodard is required. A claim may Period of five (5) years for Aluminum and Iron and three (3) years for also be handled by any other authorized Woodard Dealer but Woven from the date of delivery. an original sales receipt would still be required to verify date of

FINISH - purchase. All warranty claims should be sent by email

This limited finish warranty lasts for a period of seven (7) years to claims@woodard-furniture.com. from the date of delivery of the furniture to you ("Warranty If unable to go through a dealer please send the information Period"). Coverage terminates if you sell or otherwise transfer via email directly to Woodard Customer Service at the furniture or have unauthorized repairs or alterations done to retail3@woodard-furniture.com.

The furniture during the warranty period. Products approved for use in commercial applications will be covered under the current purchase for warranty claims - proof of purchase is required. Hospitality Warranty Period of five (5) years from the date of delivery. Customer will be responsible for freight charges after the first two (2) years of the Warranty Period. Woodard reserves the right to

CUSHION - examine all merchandise claimed to be defective. Upon approval This limited cushion warranty lasts for a period of one (1) year from of the claim. Woodard will authorize either repair or replacement of the date of delivery of the furniture to you ("Warranty Period"). the defective furniture, strap, sling, cushion or part. No returns shall Cushion warranty covers workmanship of the cushion itself and be accepted without a return authorization from Woodard.

the filler for one (1) year. Fabrics may be covered under a separate warranty by the fabric manufacturer. If a fabric is deemed defective **WHAT IS NOT COVERED** - after the one (1) year cushion warranty by the fabric manufacturer, This warranty does not cover and is void if damage is a result of cost for replacing the cushion, less the fabric charges would be your freight/shipping. a failure caused by unreasonable or abusive use, responsibility. Coverage terminates if you sell or otherwise transfer acts of God, improper care, freeze damage, mildew, normal wear, the furniture or have unauthorized repairs or alterations done to fading or stretching of fabrics and vinyl straps, glass breakage, the furniture during the warranty period. Products approved for glides or if the furniture is used for commercial purposes (except use in commercial applications will be covered under the current where noted) or if the customer fails to provide reasonable and Hospitality Warranty Period of one (1) year from the date of delivery. necessary care as outlined in the product information brochures.

PARTS -DISCLAIMER -

Certain parts, such as recliner mechanisms, fire table burners, This warranty is valid only in the fifty (50) United States and Canada. etc., only carry a one (1) year warranty. This warranty is in lieu of any implied or other expressed warranties, implied warranties, including any warranty of merchantability

WHAT WOODARD WILL DO - imposed on the sale of this furniture under State law, are limited

FRAMES - to a fifteen (15) year duration for the frame and seven (7) years on

If within the Warranty Period, your furniture fails structurally or the finish, a three (3) year duration for the strap and one (1) year if the finish cracks, peels, or blisters, Woodard will, at our option, duration for the fabric. Some states do not allow limitations on repair or replace the frame in the original color and style. Please how long an implied warranty lasts, so the above limitation may note that it is at Woodard's discretion as to whether the original not apply to you.

defective piece is required to be sent back or not, time, Woodard shall not be responsible for loss of use,

STRAPS - inconvenience, packing, travel, personal injury, or other

If within the Warranty Period, the strap breaks or pulls out of the consequential or incidental damages resulting from any defect in frame within three (3) years from date of delivery, Woodard will the product. Some states do not allow the exclusion or limitation send a replacement strap(s) directly to you upon receipt of the of incidental or consequential damages, so the above limitation defective item(s). Please note that it is at Woodard's discretion exclusion may not apply to you. No person, firm or corporation as to whether the original defective piece is required to be authorized to make any other warranty or assume any other sent back or not. obligation for the manufacturer in connection with the sale of

SLINGS - these goods. Woodard reserves the right to make design, color,

If within the Warranty Period, the sling breaks or pulls out of the or fabric changes and/or discontinue any item(s) without notice.

frame within one (1) year from date of delivery, Woodard will send This warranty gives you specific legal rights, and you may also a replacement sling(s) directly to you upon receipt of the defective have other rights that vary from state to state.

CARING FOR YOUR FINE WOODARD FURNITURE

VINYL STRAPS

Cleaning & Maintenance

Clean with mild laundry detergent and warm water. Strap contains an effective fungicide and UV stabilizers.

Removing Stains, Mildew, Etc.

To remove scuff marks on vinyl straps, apply toothpaste or gentle abrasive to a clean, dry cloth and rub gently. To remove mildew, use a solution of warm water, mild laundry detergent and chlorine bleach (no more than 1/4 cup to three gallons of water). Never use a solvent-type solution.

Insect Repellents & Suntan Lotions

Not recommended. Insect repellents and suntan lotions can reduce the life of vinyl plastic, accelerate fading and stain straps. To avoid damage, wipe clean with mild laundry detergent and warm water.

Special Instructions

DO NOT USE solvents, scouring agents, carbon tetrachloride, undiluted bleach, janitorial cleansers or gasoline. If in doubt about using a detergent, choose an inconspicuous area and test the cleaner.

RESIN & HDPE WICKER WEAVE S

For best results, clean regularly with mild detergent and warm water. Cleaning will help prevent mildew by washing out dirt particles that may become trapped. Shake out excess moisture after rinsing and allow to dry thoroughly before storing.

Clean with a solution of warm water, mild laundry detergent, and chlorine bleach (no more than 1/4 cup to three gallons of water). Never use a solvent-type solution.

Not recommended. Insect repellents and suntan lotions can reduce the life of the weave material, accelerate fading and stain fabrics. To avoid damage, wipe clean with mild laundry detergent and warm water.

DO NOT USE solvents, scouring agents, carbon tetrachloride, undiluted bleach, janitorial cleansers or gasoline. If in doubt about using a detergent, choose an inconspicuous area and test the cleaner.

Spot wash by

sponging briskly with a mild soap in lukewarm water (do not exceed 100°F) Thoroughly rinse with clean water to remove soap. Allow to air dry completely before storing.

Spot wash by sponging briskly with a mild soap in lukewarm water (do not exceed 100°F). Thoroughly rinse with clean water to remove soap. Allow to air dry completely before storing.

Not recommended. Insect repellents and suntan lotions can reduce the life of fabrics, accelerate fading and stain fabrics. To avoid damage, wipe clean with mild laundry detergent and warm water. Do not use bleach or harsh detergents under any circumstances.

DO NOT USE STEAM. Acrylic fibers are made of 100% acrylic fiber and are thermoplastic or heat sensitive. When spot washing, use lukewarm water (under 100°F) and allow to air dry. Do not use solvents, carbon tetrachloride, scouring agents, bleach, janitorial cleansers, gasoline or brushes.

FABRICS