

KETTLER®

WARRANTY INFORMATION

WROUGHT IRON

Five (5) year residential & three (3) year commercial frame structure & finish (rust corrosion, blistering, & peeling) guarantee

ALUMINUM (Includes LIFE Outdoor Living Products)

Three (3) year residential & one (1) year commercial frame structure & finish (rust corrosion, blistering, & peeling) guarantee

SOLID POLYMER RESIN

Three (3) year residential & commercial frame structure & finish guarantee

ALL WEATHER WICKER

Three (3) year residential & commercial frame & weave guarantee

SLINGS & CUSHIONS

One (1) year residential and commercial guarantee against normal wear and tear

*Items specifically listed on www.kettlerusa.com/patio-furniture

WARRANTY EXCLUSIONS:

• Failure to observe care instructions • Incorrect assembly, handling, negligent use or unreasonable abuse • Accidental damage (Wind, Fire, Rain, Flood or other acts of God) • Normal wear and tear on parts such as foot caps • Rusting or oxidation of frames resulting from exposed metal surfaces that have been scratched, chipped or not properly maintained • Permanent stains caused by lotions or oils

WARRANTY CLAIMS

All warranties apply to the original owner and begin at the date of purchase. Should your product become defective within the warranty period email patio@kettlerusa.com with proof of purchase, a detailed explanation of the problem, and clear pictures of the complete product(s), the defective area(s) and the production label located on the underside of the product. KETTLER reserves the right to send replacement parts, touch up paint, replacement product or a comparable replacement product to resolve the claim.

*For replaceable parts or touch up paint contact KETTLER® Parts and Service Department by phone 866-804-0440, by fax 888-222-9333 or by e-mail parts@kettlerusa.com.

THIS LIMITED WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND OF ANY OTHER OBLIGATIONS OR LIABILITY ON THE PART OF KETTLER. KETTLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH SUCH PRODUCTS. SEE KETTLERUSA.COM/PARTS FOR FULL WARRANTY.

TREATMENT AND CARE OF WROUGHT IRON

KETTLER® wrought iron requires minimal maintenance and should be cleaned periodically using a cloth or sponge with mild soap and warm water. If used near the sea, we recommend cleaning it before the winter starts as well as an occasional rinse. Never leave the frames standing in water. If scratches or chips should be discovered in the coating, wipe area with a clean cloth and refinish with our aerosol touch-up paint which is available through our parts department. Never use a pressure washer to clean the furniture.

CARE OF ALUMINUM PRODUCTS

Aluminum requires minimal maintenance and can be cleaned periodically using a sponge with mild soap and warm water.

TREATMENT AND CARE OF SOLID POLYMER RESIN

Clean your KETTLER® resin furniture with a mild soap and warm water to ensure long lasting beauty and performance. As with cars or boats, dust, grime and other foreign agents should be washed off ASAP to prevent damage to the finish. For added protection, occasionally apply a coat of car wax (also recommended when first purchased).

ALL WEATHER WICKER CLEANING

Vacuum or use a soft brush on woven material and cushions to remove organic material and loosen surface soil. Wash with a mild detergent and clean water solution to remove soil. Rinse and allow to dry thoroughly before use.

CARE OF SLING FABRIC

Clean using a sponge with mild soap and warm water as needed. For especially stubborn stains a soft scrub brush may be used. It's recommended to simply brush off dirt before it becomes embedded in the fabrics and wiping up spills as soon as they occur.

CUSHIONS

All cushions are made from 100% solution dyed acrylics and can be cleaned using a sponge with mild soap and water as needed. For stubborn spots a soft bristle brush may be used. Rinse thoroughly with clean water, then air-dry.

GENERAL RECOMMENDATIONS

Our products are made to endure the elements but to keep your furniture in its best condition we recommend storing or covering it when not in use for an extended period of time. NEVER use a pressure washer, abrasives, acetone or cleaning agents with chlorine.

KETTLER® International, Inc. • 1355 London Bridge Road • Virginia Beach, VA 23453
National Sales Manager, Mike Sosnowski • Tel: 888-253-8853 Ext 615 or direct 757-301-2615 • E-mail: msosnowski@kettlerusa.com
Patio Sales Department Tel: 888-253-8853 Ext 614 • Order Status Ext 82 • Fax: 888-222-9333 • E-mail: patio@kettlerusa.com