

# Limited Residential Product Warranties

ALFRESCO HOME

Outdoor Living Made Easy

Alfresco Home furniture is warranted against all manufacturer defects in materials and workmanship for the original owner. Proper care of our products is required to support the benefits of this warranty.

## Warranty General Terms

- Frames are warranted against defects in materials and workmanship that impair the use of the product.
- Alfresco Home reserves the right to inspect all items claimed to be defective.
- All warranty claims are made to the original purchaser with proof of purchase.
- Under the terms of these warranties, the manufacturer will repair or replace any item if deemed necessary. If discontinued, it will be replaced with a similar style and finish.
- All warranty claims must be submitted in writing by the retail vendor with complete information including invoice information, date of purchase and photos accompanying the claim.
- Any items used for commercial purposes void these limited warranties.
- Warranties are not transferable.

## Warranty Exceptions

- Misuse, fire, freezing, and acts of nature void these warranties.
- General frame rusting on iron frames, including rust and rust drips is not covered.
- Damage to frames, welds, or wicker due to improper assembly and improper use and care (including overwinter care, exposure to water and exposure to sub-freezing temperatures), customer negligence, and/or abuse, are not covered.
- Damage outside of normal wear and tear (chips, scratches, cracking, scuffs, rips) including exposure to the elements, oils, spills, fluids, chemicals or any other causes are not covered.
- Fading or discoloration that naturally occurs with wood products is not covered.
- FSC Eucalyptus and other FSC Hardwood tables and components have a hand applied finish that creates a natural weathered effect. Variation in color and tone as well as slight surface imperfections are deemed as normal and not covered.
- Glass table-top damage, regardless of the timeframe or occurrence, is not warranted.

## Cast and Extruded Aluminum Frames

- 22 series: 5 years from the date of purchase on frames, 2 years on finish and wicker, and 1 year on sling. GRC top, LP Burner
- 55, 310 series: 5 years from the date of purchase on frames, 2 years on finish, and 1 year on LP Burner components.

For Cast and Extruded Aluminum frames, the limited warranty covers broken welds, broken arms, and broken legs. Improper assembly, improper use and care, customer negligence and abuse are not covered.

(See above Warranty Exceptions)

## Cast/Extruded Aluminum and Everwoven™ All-Weather Wicker

- 22 series: 5 years from the date of purchase on frames, 2 years on finish and wicker, and 1 year on sling.
- 46 Series: 3 years from date of purchase on aluminum frames, 2 years on finish and wicker.

(See above Warranty Exceptions)

## Everwoven™ All-Weather Wicker

- 353 Series: 3 years from date of purchase on frames, 2 years on finish and wicker, and 1 year on polywood composite table-tops.
- All Weather Wicker is warranted against peeling, cracking, and fading.

(See above Warranty Exceptions)

## Eucalyptus Wood and Everwoven™

- 46 Series: 3 years from date of purchase on aluminum frames, 2 years on finish and wicker and 1 year on FSC Eucalyptus Wood.

(See above Warranty Exceptions)

## Extruded Aluminum and Polywood Composite, Textilene and Synthetic Rope

- 300 Series: 3 years from date of purchase on frames, finish, polywood composite and synthetic rope, 2 years on textilene.

## Premium Everwoven All Weather Wicker /Teak/Aluminum Collection

- 40 and 340 Series: 3 years from date of purchase on frames, finish of Biculair Wicker, Aluminum Frames and Cushions.
- Natural aging of Teak and Cushions not warranted.

## EverTeak™ Composite

- 316 Series: 3 years from date of purchase on frames, 1 year on Cushions, and 3 years on PhiferTex Slings.
- Natural aging of EverTeak not warranted.